



Douglas Instruments

SERVICE REPORT

Company:	Nerviano Medical Science Viale Pasteur 10 20014 Nerviano (MI) Italy
Date:	17 March 2005
Service Engineer:	James Smith
Details:	<p>Uninstalled previous version of software (V. 03.950) and cleaned up installation directories and Registry entries.</p> <p>Installed new version 17.65.0133 of Douglas Instruments Crystallization software.</p> <p>Trained 3 users to use new screens and software.</p>

Signed:

James Smith